

CALL FOR VOLUNTEERS FOR HELPLINE DRESDEN

language skills: [English](#)[German](#)[Arabic](#)

In the past years there has been an increase in racist attacks in Dresden. Many people do not go out on the street anymore, for fear of being insulted, discriminated or attacked. In the worst cases people who do not or only speak little German do not know where to go and receive help in an emergency.

The [HELPLINE DRESDEN](#) wants to reach out to these people:

The [HELPLINE DRESDEN](#) is an emergency number for dangerous and urgent situations. We want to offer quick, unbureaucratic and concrete help. The [HELPLINE DRESDEN](#) connects callers with the local emergency support, but it also offers information on non-governmental organizations and counseling services.

During office hours the [HELPLINE DRESDEN](#) staff are in charge of incoming calls.

Your [task as volunteer](#) is to answer incoming calls after office hours, especially on the weekend.

We will train you in a two-day seminar so you are fully prepared for this type of work. We also want to work with you on the implementation of phone shifts that offer support in Arabic as well as English and German.

It doesn't matter what your current employment status is or whether you study or not, because we search for a diverse team of volunteer to broaden our pool. It is necessary that you have good **English, Arabic and German skills** and that you are reliable, so we can ensure the 24/7 availability of the helpline.

You will receive monetary compensation for this volunteer work.

Requirements for volunteering:

- Minimum age of 18 years
- Flexibility
- Excellent knowledge of the **German, English and Arabic language** (other languages are highly appreciated!)
- Empathy
- Reliability
- Responsibility
- Participation during 2 day training seminar



You want to volunteer for HELPLINE DRESDEN ?

This link

<https://helpline.typeform.com/to/BNxZX4>

is for our online application service. Please note that is in German (since knowledge of the German language is necessary) and that the training seminar will be in German and in English.

We encourage People of Color and Non-German-Native Speakers to apply.

The deadline for the application is april 26th.

We will contact you after and give you more information on the training seminar.

The training for all volunteers will be during the whole day on **04th and 05th of may in Dresden** (location still to be confirmed).

If you have questions concerning the **HELPLINE DRESDEN** or the application, feel free to contact us:

info@helpline-dresden.de

We are looking forward to hearing from you!

Katharina and Stefanie from **HELPLINE DRESDEN**.

For more information on the HELPLINE DRESDEN visit:

<https://www.facebook.com/HelplineDresden>

<https://raa-sachsen.de/helpline-dresden.html>